

## Membership Agreement

1. Payments made by credit card or e-transfer are required at the time of booking. Cash and cheque payments are accepted at the beginning of service. Both are subject to the cancellation fee. Cancellations occurring within one week (7 days) of the booking start day are subject to a 25% cancellation fee, up to a maximum of \$100. If the booking is cancelled earlier than one week prior to the booking, your deposit will be fully refunded!
2. I understand that the pet sitter will require one working key (or access code) prior to the start date of the booking.
3. I agree to ensure that my pet(s)' provided medical information is whole and current. If there are any relevant changes I will contact Alliance Pet Care before the start date of any bookings.
4. If Alliance Pet Care's originally contracted dog walker becomes unable to perform their service for any reason and at any point prior to or during the contracted booking, I authorize the arrangement of an alternate dog walker from Alliance Pet Care to take over the contract. If this situation arises, Alliance Pet Care will do their utmost to introduce the new dog walker to both the client and their pets, through whatever means available to them. If Alliance Pet Care as a whole becomes unable to perform their service for any reason and at any point during the contracted booking, I authorize them to make the necessary arrangements for my pet.
5. Alliance Pet Care reserves the right to terminate a contract at anytime prior to or during the contracted booking if they feel that there is a threat to their or the clients pet(s)' safety.
6. I agree that Alliance Pet Care will do their best to deal with any illnesses/injuries/losses/deaths, etc. that could occur to my pet(s) during the contracted booking, and that Alliance Pet Care is not liable for any of the

aforementioned occurrences, assuming they have upheld all of the care details outlined in the contract.

7. If I have stated that my pet(s) is/are to be allowed in an outside area, unsupervised, for any period of time, I agree that Alliance Pet Care is not liable for any incidents beyond their control that may occur to my pet(s) during this time.
8. I agree to ensure that the information provided in the Membership Agreement is whole and current. If there are any relevant changes I will contact Alliance Pet Care before the start date of any bookings.
9. I understand that Alliance Pet Care may take pictures or videos of my pet(s) that will be used to advertise Alliance Pet Care through their various social media networks, including, but not limited to, Facebook, Google+ and Instagram.

I \_\_\_\_\_, have read and agreed to the terms of the Membership Agreement. This agreement shall be binding upon the parties, their successors, assigns and personal representatives.

Date: